PANTELIS TAKOS

Product Manager

ABOUT ME

Passionate about optimizing processes by applying a mix of technical, interpersonal, and management skills. Data-driven, carefully listening to customer feedback and combining it with product analytics to translate them into new product opportunities.

EXPERIENCE

SAP
July 2016 - Present

- Taking initiatives whether working independently or with cross-functional teams across regions, to define product features which address user pain points and provide information regarding specific use case requirements.
- Advocate for the product internally and externally, showcasing release highlights and representing Product Management in the Americas region when product knowledge and strategy is needed.
- Liaise with Sales, Customers and Partners to support the adoption of S/4HANA Cloud (SaaS) during the sales and implementation lifecycles.
- Active role in team hiring as well as leading projects.

Tesla Motors
May 2015 - August 2015

- Contributed to the adoption of Agile methodologies in the MES team.
- Co-designed a remote support plan for the new factory in Netherlands.
- Created the Product Requirements Document (User/System Requirements, Effort, Staffing, Roadmap) for a new web application.

Mindworks (now Dentsu)
January 2014 - July 2014

- Managed multiple projects working with a group of Creative Directors, Designers, Engineers, and Social Media Managers.
- Acted as Product Owner/Voice of Customer in brainstorming sessions.
- Pitched new solutions while meticulously prioritizing between customer expectations and resource availability.

CONTACT

☐ +1 (650) 810-5943

🏠 Mountain View, CA, USA

✉ pantelis.takos@outlook.com

🌐 www.linkedin.com/in/ptakos

EDUCATION

Carnegie Mellon University Silicon Valley
Integrated Innovation Institute
Master of Science in Software Management (GPA: 3.75)

University of Piraeus, Greece
School of Information and Communication Technologies
Bachelor's in Informatics, Specialization in Technology of Software and Intelligent Systems

TOOLS & SKILLS

JIRA, Confluence, Favro, Postman, SoapUI, Microsoft Office/Project, Workpath, Figma, OData, SOAP, ABAP, XML, HTML, JavaScript, R, GitHub, Eclipse, node.js, Selenium, SAP, Joomla, Wrike, Entersoft, MySQL, Trello, Balsamiq

Objectives and Key Results (OKR), User Acceptance Testing (UAT), A/B testing